March 19, 2021

ADVISORY:
TO ALL DELIVERY PERMIT HOLDERS

To all delivery permit holders:

Thank you all for doing your part to help Louisiana continue to open safely. During this unprecedented time, we are all using mitigation measures in an attempt to lessen the spread of COVID-19. This has drastically increased the number of online orders and delivery orders of food and beverage, including alcohol.

While we understand that the state is going through a public health crisis, we also want to remind our permit holders that compliance with alcohol laws are not optional:

1. All delivery agents, whether a restaurant, packaged store, or third party delivery service, must verify the identity and age of the person accepting delivery of the order by validating a state-issued photo identification of the person or through use of a real-time age verification system authorized by the commissioner. The mandated face covering requirement does not apply to any individual temporarily removing his or her face covering for identification purposes.

2. All delivery agents, whether a restaurant, packaged store, or third party delivery service, must obtain a signature of the person receiving the delivery. If the person receiving the delivery refuses, the delivery agent shall refuse delivery and return the alcoholic beverages to the place of purchase.

Compliance with the above two requirements are mandatory and COVID does not render them exemptions to the law. Any permittee who violates the above mandatory provisions shall be subject to revocation of their permit by the commissioner.

Sincerely,

Linda Pham
Attorney Supervisor
Office of Alcohol and Tobacco Control