

State of Louisiana

Office of Alcohol and Tobacco Control

JOHN BEL EDWARDS
GOVERNOR



ERNEST P. LEGIER, JR.
COMMISSIONER

Pardon our progress!

Please be advised that the ATC operational systems will be offline from Thursday, May 6, 2021 at 4:30 p.m. through Wednesday, May 12, 2021 at 8:00 a.m., as the office transitions to a new system. Our new system will be more customer friendly, allow more access and more functionality to our permit holders. Note that you may still contact our office personnel to ask questions or otherwise seek assistance. However, processing of applications, renewals, etc., will not be possible until the transition is completed. We apologize for this temporary inconvenience.

Available on YouTube are training videos for customers.

https://youtu.be/fuGPWsWw6i4	Set Up – Customer Portal
https://youtu.be/7-BVnXKiYxl	Managing Customer Portal
https://youtu.be/W-yzppUM7zo	Applying for a License (Individual)
https://youtu.be/5907IP2pEj8	Applying for a License as Partnership or Corporation
https://youtu.be/GwOMVhY8jJI	Amending or Modifying a License Change of Corporation
https://youtu.be/2ZUb3jcxerw	Renewing a License from the Customer Portal
https://youtu.be/SIN9jga_IVU	Submitting a Complaint as a Guest
https://youtu.be/RwUcaDwg96Q	Submitting a Complaint as a Registered User
https://youtu.be/UneJJGc0dgo	Registering for a Responsible Vendor Course as a Student
https://youtu.be/RXyiy6zHS0g	Responsible Vendor Providers and Trainers – Creating a Course
https://youtu.be/V8C_InyLLXo	Responsible Vendor Providers and Trainers – Adding Students and Submitting Rosters